

## INTERCULTURAL TRAINERS KIT FOR MIGRANTS' EDUCATORS

### INFOPANKKI

<b>Implementation-related selection criteria:</b>	<p>The proposed example should correspond to <u>ALL</u> listed criteria:</p> <ul style="list-style-type: none"> <li>✓ <b>Effective and successful:</b> A “good practice” has proven its strategic relevance as the most effective way in achieving a specific objective; it has been successfully adopted and has had a positive impact on individuals and/or communities.</li> <li>✓ <b>Replicable and adaptable:</b> A “good practice” should have the potential for replication and should therefore be adaptable to similar objectives in varying situations.</li> <li>✓ <b>Information availability:</b> There is enough information provided for the good practice (approach, methodology, materials etc.) so that it is possible to replicate it in a new situation; the provided web-links are working and the contact information is up-to-date</li> </ul>
<b>Impact targets:</b> (The good practice should correspond to at least one of the listed benefits)	<p>The good practice can:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> improve the intercultural skills of adult educators working with migrants</li> <li><input type="checkbox"/> improve the quality of the learning and teaching process for adult migrants</li> <li>✓ improve the motivation of migrants to get involved in learning</li> <li>✓ improve the capacities of organisations working for the integration of migrants</li> </ul>
<b>Content-related selection criteria:</b> (The good practice should correspond to at least one of the listed benefits)	<ul style="list-style-type: none"> <li><input type="checkbox"/> Promotion of intercultural skills of adult educators</li> <li><input type="checkbox"/> Promotion of tolerance, diversity and inclusion in the learning process</li> <li>✓ Application of intercultural teaching resources</li> <li>✓ Raising the participation and attainment of adult migrants in the educational process</li> <li><input type="checkbox"/> Training of teachers working with adult migrants</li> <li><input type="checkbox"/> Other (please, specify):</li> </ul>

PROMOTER OF THE INITIATIVE:	
<b>Name of organisation / individual</b>	City of Helsinki
<b>Country</b>	Finland
<b>Website</b>	<a href="https://www.hel.fi/">https://www.hel.fi/</a>
<b>Contacts</b>	City of Helsinki Pohjoisesplanadi 11-13 00099 Helsinki Tel: +358 93101691 Email: <a href="mailto:infopankki@hel.fi">infopankki@hel.fi</a>

DETAILS OF THE INITIATIVE:	
<b>Title of the initiative</b>	<b>INFOPANKKI FINLAND IN YOUR LANGUAGE</b>
<b>Year(s) of implementation</b>	Running since 2010
<b>Target group(s)</b>	Migrants, foreign students who would like to study and reach a degree in Finland, foreign job seekers
<b>Website of the initiative</b>	<a href="http://www.infopankki.fi/">http://www.infopankki.fi/</a>
<b>Description (max 200 words)</b>	<p>Infopankki is a multi-language website providing vital information to people planning to move to Finland and to immigrants already living in the country. The website also helps authorities with multi-language communications.</p> <p>Infopankki offers users reliable information in their own language about moving to Finland, work, studying, housing, education, health, family, problem situations and leisure activities.</p> <p>The Infopankki website is responsive. It is easy to use with various devices, such as smartphones and tablets.</p> <p>Infopankki contains information about the services of several municipalities. When users enter the municipal website, they are shown links to basic information about the subject.</p> <p>Additionally, it offers good hints on how or where to learn Finnish or Swedish.</p>
<b>Methodology (max 150 words)</b>	<p>The Infopankki website is maintained by the City of Helsinki.</p> <p>The Infopankki editorial team is in charge of updating the sections Moving to Finland, Living in Finland and Information about Finland as well as the information on Helsinki, Espoo, Vantaa and Kauniainen. The editorial teams of</p>

	<p>the other member municipalities are responsible for maintaining their own municipal websites.</p> <p>The Finnishcourses.fi service for finding Finnish and Swedish language courses is a part of the Infopankki service.</p> <p>Infopankki is funded by the state and partner municipalities.</p>
<b>Products / Outcomes</b>	<p><b>Type of product:</b></p> <p><input type="checkbox"/> Paper-based material</p> <p>✓ Online resource</p> <p><input type="checkbox"/> Video clips / Films</p> <p>✓ Course / Training</p> <p>✓ Other (please, specify): Mobile application</p> <p><b>Brief description of the product / outcome / method:</b></p> <p>Online resources with vital information for migrants and/or people already living in Finland.</p>
<b>Impact on target groups / Transferability potential</b>	<p>Contributes to integrate the target group themselves in Finland.</p>